

## UNIT XI

### BUSINESSES AND BANKING

**A. Useful Vocabulary**

What do you think makes a business successful? Number the items in each list from 1 (most important) to 5 (least important). Compare your answers with partner.

A restaurant	A language school	A hotel
__ location	__ location	__ price
__ prices	__ staff	__ rooms
__ service	__ courses	__ location
__ atmosphere	__ popularity	__ facilities
__ other _____	__ other _____	__ other _____

**B. People are talking about different business. What do they dislike about each place? Listen and circle the correct answer.**

- |  |   |
|--|---|
| <p>1. a. food<br/>b. service</p> <p>2. a. location<br/>b. prices</p> <p>3. a. popularity<br/>b. prices</p> | <p>4. a. service<br/>b. location</p> <p>5. a. prices<br/>b. service</p> <p>6. a. clothes<br/>b. service</p> |
|--|---|

**C. People are talking about different business. Listen and number the pictures.**



**D. Listen again. What do the people like about each business? Circle the correct answer.**

- |  |   |   |
|--|---|---|
| 1. a. location<br>b. service<br>c. music     | 3. a. staff<br>b. speed<br>c. prices      | 5. a. location<br>b. prices<br>c. size    |
| 2. a. prices<br>b. facilities<br>c. teachers | 4. a. atmosphere<br>b. staff<br>c. prices | 6. a. prices<br>b. quality<br>c. displays |

**E. People are talking about business they own. What does each person think is most important? Listen and circle the correct answer.**



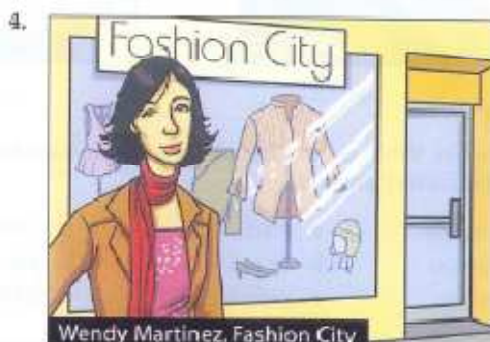
- a. the fish  
b. chefs  
c. service



- a. the website  
b. a good value  
c. speed



- a. speed  
b. prices  
c. quality



- a. displays  
b. quality  
c. prices

**F. Finding out about term deposits.**

**Listen to the recording. Tick the correct answer.**

- The customer wants some information about.
  - Opening a new account
  - Long-term investments
  - Applying for a loan
- The fee for early withdrawal is....
  - Thirty dollars
  - Forty dollars
  - Twenty dollars

3. The interest rate for early withdrawal is...
  - a. Increased
  - b. Lowered
  - c. Adjusted
  
4. The bank officer recommends that the customer makes an appointment to see...
  - a. The bank manager
  - b. A finance officer
  - c. An accountant

**G. Listen to the recording. Tick the words on the deposit slip when you hear them.**

DEPOSIT			
Date			
Paid in by (signature)		Cash	
<b>CHEQUES</b>			
Cheque drawer	Bank	Branch	Amount
Total cheque No			
Total deposit			

**H. Listen again. Tick the correct answers.**

1. The customer wants help to fill out a...
  - a. Withdrawal slip
  - b. Deposit slip
  - c. Cheque
  
2. The customer wants to deposit...
  - a. Five hundred dollars
  - b. Four hundred dollars
  - c. Two hundred and thirty seven dollars
  
3. The cheque is for...
  - a. Three hundred and thirty seven dollars
  - b. Three hundred and twenty seven dollars
  - c. Two hundred and thirty seven dollars

4. The drawer of the cheque is...
  - a. Sams Fine Food
  - b. Smiths Fine Food
  - c. Smorgens Fine Food
  
5. The customer wants to deposit a total of...
  - a. \$ 747.00
  - b. \$ 737.00
  - c. \$ 757.00